



C/CIR/25-26/01
01st April 2025

*ZONAL GENERAL MANAGERS / REGIONAL MANAGERS/ REGIONAL SERVICE MANAGERS /
ZONAL SERVICE MANAGERS*
COMPREHENSIVE WARRANTY POLICY

Annexure 1: Manufacturing Defect – Warranty Period

Product Category	Warranty Period (for Manufacturing Defects)
MC/SC/ERIKSHAW - Tyres	6 years from the date of manufacture/Warranty Registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered.
LCV Bias	3 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
LCV Radial	3 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
Light Truck Steel	3 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
ICV Tyres	3 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
PCR/UVR	5 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
LM Bias	5 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered. (Applicable for tyres manufactured from 1ST July 2023 (Week Code: 2723), onwards.) NOTE: For tyres that are manufactured till 30 th June 2023 (Week code:

	2023), manufacturing warranty of 3 year will be applicable
LM Radial	5 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered.
3W	5 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
TRUCK TBB-TBR, CAR Bias, UV Bias & All other Category Tyres	3 years from the date of manufacture/warranty registration or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
All Tubes & Flaps*	2 years from the date of manufacture

*Special Warranty for TBR/TBB Tube & Flap: -

- For TBR tyres adjusted under manufacturing defect and any of the special warranty policies as per Annexure 4, Tube and Flap will be adjusted on a pro rata basis with respect to the wear % of the tyre.
- For TBB tyres adjusted under manufacturing defect, Tube and Flap will be adjusted on a pro rata basis with respect to the wear % of the tyre.

Tube/Flap/Disposition	TBR			TBB	
	ACCEPTY (Manufacturing)	SPEC.KTB/SPEC.KTR/SPEC.KFD	SPEC.K	ACCEPTY (Manufacturing)	SPEC.K
Tube	Yes	Yes	No	Yes	No
Flap	Yes	Yes	No	Yes	No

Tyres adjusted under warranty will be replaced with a new tyre of same variety on pro-rata basis (i.e. based on average tread wear) as per details given below (applicable for Manufacturing defects only);

1)	Tread Wear Up to 10%	Free of Cost (FOC)
2)	Tread Wear more than 10% to 80%	Pro-Rata
3)	Tread Wear more than 80%	Replace at 80% wear only
4)	All Tubes & Flaps	Free of Cost (FOC)

Annexure 2: Non-manufacturing Defect-Goodwill Policy (POLICY.K) Warranty Period:

PK Policy is an additional warranty policy for non-manufacturing defects which makes the tyre unserviceable due to Run flat, Concussion, Rim Digging, Scoring, Non-Repairable through cuts, Sat on Rim, Fitment Damage / LRD and for no other reason. *(This policy is applicable only for the product categories mentioned below.)*

Product Category (Tyres only)	Warranty Period (For Non-Manufacturing Defect Policy- PK)
MC/SC/ERIKSHAW	3 years from the date of manufacture/warranty registration or up to Tread Wear Indicators (TWI), whichever is earlier, irrespective of kilometre covered.
ICV	This policy has been discontinued with effective from 1 st April 2023 (Week Code 1423) production. NOTE: For tyres manufactured till 30 th March 2023 (Week Code 1323) production. Policy K is applicable for 2 years from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered.
LCV Radial*	1 year from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered. This is applicable for tyres manufactured on or after 1st Oct'22 (Week Code 4022) . NOTE: For tyres manufactured till 30 th Sept'22 (Week Code: 3922) Policy K is applicable for 2 years from the date of manufacturing/warranty registration or up to 50% wear whichever is earlier.
LCV Bias*	Policy K is withdrawn for tyres manufactured from 1st April 2024 (Week Code 1424) NOTE: <ul style="list-style-type: none">For tyres manufactured between 1st Oct'22 (Week code: 4022) to 31st March'24 (Week code 1324) Policy K is applicable for 1 year from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered Tyre manufactured between

	<ul style="list-style-type: none"> For tyres manufactured till 30th Sept'22 (Week Code: 3922) Policy K will be applicable for 2 years from the date of manufacturing/warranty registration or up to 50% wear whichever is earlier
PCR / UVR*	<p>2.5 years from the date of warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered. Policy K is applicable only for Warranty Registered tyres, (For platform wise warranty policy refer Annexure 5)</p> <p>NOTE:</p> <ul style="list-style-type: none"> Policy K is not applicable for CEAT FUELSMARRT platform tyres produced after 1st April'24 (Week Code 1424) Policy K is not applicable for CEAT Run flat tyres (RFT)
LM Radial	<p>1 year from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered. This is Applicable for tyres manufactured from 1ST July 2023 (Week Code: 2723), onwards.</p> <p>NOTE: For tyres manufactured till 30th June 2023 (Week code: 2623) Policy. K is applicable till of 2.5 year from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier.</p>
LM Bias	<p>1 year from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier, irrespective of kilometre covered. This is Applicable for tyre produced from 1ST July 2023 (Week Code: 2723), onwards.</p> <p>NOTE: For tyres produced till 30th June 2023(Week code: 2623)) Policy. K is applicable till 2 years from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier</p>
3W	<p>2.5 years from the date of manufacture/warranty registration or up to 50% tread wear whichever is earlier,</p>

	irrespective of kilometre covered
TBR	Special warranty on TBR block pattern up to 3 years or 50% wear, whichever is earlier. For applicable sizes and defects covered, refer Annexure 4.

Replacement offers for tyres adjusted under Non-manufacturing Defect (Policy K)

1. The below mentioned categories will have FOC until 10% wear under Policy K. Post 10% tread wear, replacement offer will be charged on pro rata basis as per matrix below.

Material Code	Material Grp Description	FOC Charge	Pro Rata Charge
2090	Car Rad Tyres	Up to 10% tread wear	More than 10% to 50% tread wear
2095	PCUV 17 PLUS	Up to 10% tread wear	More than 10% to 50% tread wear
2100	UV Rad Tyres	Up to 10% tread wear	More than 10% to 50% tread wear
2130	3-Wheeler Tyres	Up to 10% tread wear	More than 10% to 50% tread wear
2110	Scooter TT Tyres	Up to 10% tread wear	More than 10% to 100% tread wear
2112	Scooter TL Tyres	Up to 10% tread wear	More than 10% to 100% tread wear
2115	E-Rickshaw Tyres	Up to 10% tread wear	More than 10% to 100% tread wear
2120	MOTORCYCLE TT TYRE	Up to 10% tread wear	More than 10% to 100% tread wear
2122	MOTORCYCLE TL TYRE	Up to 10% tread wear	More than 10% to 100% tread wear
2125	MOTORCYCLE RAD TYRE	Up to 10% tread wear	More than 10% to 100% tread wear
2123	M.CYCLE TT with TUBE	Up to 10% tread wear	More than 10% to 100% tread wear
2127	Motorcycle Steel RAD	Up to 10% tread wear	More than 10% to 100% tread wear
2126	Motorcycle Premium Bias	Up to 10% tread wear	More than 10% to 100% tread wear

2. All other tyre categories not mentioned above will not have an FOC parameter; replacements will be done on a pro-rata basis only

Warranty Registration

- Warranty registration for new CEAT tyres can be completed through CEAT authorized channel partners, the website (www.ceat.com), toll-free numbers **1800-221-213** or **1800-267-1213**, and WhatsApp (8657470799).
- For warranty-registered tyres, the warranty period will be calculated from the date of registration. Otherwise, it will be calculated from the date of manufacturing, except for the PCR/UVR category, where warranty registration is mandatory.
- By registering the warranty, customers become eligible for an extended warranty coverage of an additional six months beyond the standard warranty period.

- Warranty registration can be completed within one year from the date of manufacturing for all tyres. However, for all 17 inches and above SKUs in the UVR category, warranty registration can be completed within two years from the date of manufacturing.

Terms and Conditions

Every tyre, tube & flap manufactured and/or marketed by “CEAT Ltd” is warranted to be free from defects in material quality or workmanship in its first tread life & warranty period. If our examination shows that a product has failed during the warranty period mentioned in this warranty policy, we shall replace the product on pro-rata calculation basis subject to terms and conditions of this warranty policy. The amount to be compensated for the tyre will be calculated from the percentage of tread wear. In other words, the so called “remaining tread depth measurement system” will be applied.

Calculation of prorated amount

- The credit for pro rata replacement will be calculated by multiplying the current selling price of the Eligible Tire (exclusive of taxes & service charges) at the time of purchase, by the percentage of utilized tread depth (as explained in the example given below).

Example:

Original tread depth of Eligible Tire	7 mm
Tread depth when presented for claim	3.5 mm
Utilized tread depth	50%
Credit for replacement the tire of the same SKU	50% of purchase price of the replaced product exclusive of taxes and other service charges.

- The cost of demounting, mounting and balancing and other service charges, disposal fees, or applicable taxes are not covered under this policy and shall be borne by the Customer.
- **Following tyres shall not be covered under Manufacturing Warranty Policy:**
 - Tyres worn out beyond tread pattern (ply exposed) shall not be considered.
 - Tyres with uneven/improper wear beyond the parameters as defined in annexure 3 shall not be covered.
 - Tyres damaged or wear due to vehicle mechanical irregularities.
 - Tyres damaged due to vehicle overload or improper inflation pressure.

- Tyres damaged on account of fire, accident, climatic conditions, improper storage or any other external factor.
- Tyres which are re-treaded or second-hand.
- Tyres/Tubes/Flaps purchased from unauthorised dealers.
- Tyres which are damaged intentionally including Serial number tampered or buffed etc.
- Improper use and Improper Repair.
- Contamination or degradation by petroleum products or other chemicals, fire or water.
- Tyres which are imported

- CEAT Run Flat tyres fitted on vehicles which are not equipped with a functional Temperature Pressure Monitoring System (TPMS) or a Low Tyre Pressure Warning System.

- **Following tyres shall not be covered under Unconditional Warranty Policy (Policy K):**
 - Tyres worn out beyond tread pattern (ply exposed) shall not be considered.
 - Conditions for damages to tread and Sidewall/shoulder.
 - Tread – Nail injuries and puncture on tread comes under the limitations of being reparable and hence **not considered** in Policy K
 - Shoulder & Sidewall – As any repair is not sustainable on shoulder & sidewall region, all damages in this area will **be covered** in Policy K
 - Tyres which only have uneven wear, misalignment/balancing wear, without any irreparable cuts and damages, shall not be considered.
 - Tyres damaged on account of fire, climatic conditions, improper storage, or any other external factor.
 - Tyres which are re-treaded or second-hand.
 - Tyres/purchased from unauthorised dealers.
 - Tyres which are damaged intentionally including Serial number tampered or buffed etc.
 - Improper use and Repair (Vulcanised patch repair & subsequent failure).
 - Contamination or degradation by petroleum products or other chemicals, fire or water.
 - RFT (Run-flat tyres) are not covered under this policy
 - Tyres which are imported

- The following SKU's do not carry any Manufacturing or Policy. K Warranty Policy
 - 10.00-20 CLT NOVA (Mat Code: 100874)
 - 10.00 -R20 HYTON (Mat Code: 103597)
 - 10.00 -R20 B1 (Mat Code: 106720)
 - 295/90R20 HYTON R 16PR TT (Mat Code: 114288)
 - 295/90R20 HYTON AW 16PR TT (Mat Code: 114289)

- Stepney tyres (identified as 'STEPNEE' on the tyre sidewall), which are supplied as part of the original equipment with the vehicle, are excluded from coverage under both the Standard Warranty Policy and the Unconditional Warranty Policy.
- The following Puncture Clause will be applicable for Warranty and claim processing in PCUV & 2W tyres for puncture on tread:
 - No Puncture clause (no. of Punctures) applicable up to 25% of the tread wear
 - Maximum 6 punctures allowed after 25% tread wear up to end of life.
- The following clause will be applicable for any **Run Flat case in LCV bias /Radial (2030/2040)** any SKU.
 - Customer must present CEAT Tubes along with Tyres for claim settlement.
 - Only CEAT Fitted tube will be considered along with tyres, else will be rejected.
 - Tubes will be adjusted on pro rata basis against run flat (As per Policy K up to 50% Tread Wear).
 - The tube should match with the claim tyre.
- In Puncture Safe 2W tyres, all nail cuts lesser than 2.5mm will be adjusted under Accepty, while all Nail cuts greater than 2.5mm will be adjusted in Policy k, provided all the other warranty conditions are met as mentioned in this document.

Wobbling for 2-wheeler tyre

- Any tyre with wobbling complaint to be adjusted under Accepty (If Tyre wear is within 15%), and under POLICY.K (If tyre wear is between 15% to 50% wear).
- Wobbling complaints can only be adjusted if they meet the following conditions.
 - Tyre has no uneven/one side wear.
 - Tyre should not have any cut or puncture repair.
 - Vehicle should not have mechanical irregularities.
- Tyres with road hazard damages such as through cuts, external injuries, impact break will be considered **only under Unconditional warranty policy** as per the directives mentioned in Annexure 2 (Policy.k).
- Warranty on Sludge invoiced tyres - Normal Warranty is applicable on all tyres billed under sludge (ZSLG) invoice as per policy.
 - No warranty on New Defective (ND) billed under sludge (ZSLG) invoice.
- Disposition Authority - All Authorized ZSM, Authorized RSMs, Authorized CFA's, Authorized Channel Partners or any person authorized by CEAT.
- CEAT's liability is limited to the cost of tyres, tubes, or flaps only as per policy and does not cover compensation for incidental or consequential damages, including vehicle downtime or loss of time.
- The warranty is applicable for the first owner of the product and is not transferable.
- Apart from the warranty stated in the warranty policy, there are no other guarantee, warranty, or liability, express or implied, applicable to the products of CEAT. No

representative has authority to make any other representation, promise, agreement except as stated herein.

- The warranty is only for the product under complaint and if the tyre is accepted under warranty the companion tyre or any other vehicles components will not be considered for warranty.
- CEAT shall not be liable for any damage caused to any vehicle or wheel components arising from or related to demounting, mounting, balancing, or any other tyre-related services.
- CEAT shall not be liable for any loss, injury, or damage to life or property arising out of, or in connection with, tyre damage or any tyre-related services, whether direct, indirect, incidental, or consequential.
- Tyres presented to an authorized CEAT Dealer under claim for warranty shall remain the property of the consumer and CEAT accepts no responsibility for loss or damage to tyres while they are in the custody or control of an authorized CEAT Dealer for inspection. The tyre will be property of CEAT once adjusted by CEAT Customer Service Representative as per the warranty policy & received at CEAT premises.
- CEAT Tyres on its own discretion may discontinue any product at any time without any notice in advance to existing customer. In case the exact replacement for the product under claim is not available during Warranty Period (if applicable), due to any reason, a suitable product with available appropriate size/pattern will be offered as replacement during warranty period. The price difference applicable for replaced product shall be borne by the customer.
- All products with respect to which a claim has been rejected , if not collected within 21 days of intimation of rejection to customer will be disposed off. CEAT or CEAT dealer will not be liable for any loss due to such disposal.
- CEAT reserve the right to revise the terms and conditions of the warranty policy without any prior notice.

For more information:

Please contact our customer care at 1800221213/18002671213

Email us at customercare@ceat.com

Website: www.ceat.com

Annexure 3: Parameters - not adjustable if conditions are above the specified limits, mentioned below (Only for manufacturing Policy)

<p><u>Heel & Toe Wear Limits</u></p>	<p><u>TBB Tyres.</u></p> <p><u>All Truck Lug Tyres: 4.0 mm</u></p> <p>Except in case of Lug Plus the allowed limit is 3.0 mm.</p> <p>All 18 PR LUG tyres the allowed H&T wear limit is 5.0 mm.</p> <p><u>TBR Tyres:</u></p> <p>TBR LUG & BLOCK tyres – 4 mm</p> <p>Winload X3D/X5D – 5mm</p> <p><u>All LCV Lug Tyres : 3.0 mm</u></p>
<p><u>Location of Measurement of Heel & Toe Wear</u></p> <ul style="list-style-type: none"> ◆ TRUCK LUG TYRES - Between Lug Edge to 38 mm.(1.5’') ◆ TBR & LCV / LM LUG TYRES – Between Lug Edge to 25 mm. (1’') 	<p>Steps to be followed for H&T measurement of Lug tyres:</p> <ol style="list-style-type: none"> 1. H&T patch on the tyre to be identified (comprising of at least 5 consecutive lugs on same side) 2. Identify the chosen patch by clear crayon marking both on tread & side wall for reference. 3. Take H&T readings of all 5 lugs (4 READINGS – Clockwise). 4. Mathematical average of the 4 readings will decide the disposition. <p>H&T wear measurement to be seen anywhere between shoulder edge to prescribed distance from shoulder edge in the identified patch.</p>

PARAMETER	POLICY	<u>EXPLANATION</u>
DUAL RUBBING	<p>MINOR DUAL RUBBING ON OPPOSITE SIDE OR SAME SIDE OF SEPARATION - TYRE IS ADJUSTABLE.</p> <p>SEVERE DUAL RUBBING SAME SIDE OF SEPARATION - TYRE IS NOT ADJUSTABLE.</p>	<p><u>SEVERE DUAL RUBBING</u></p> <p>If width of dual rubbing band on the sidewall is more than 40mm.</p> <p>OR</p> <p>Irrespective of width of band if dual rubbing reaches the plies (on Same or Opposite side of Separation)</p>
GAITER / PRECURED PATCH USAGE	<ul style="list-style-type: none"> ◆ Gaiter / Precured Patch Used / No damage / Gaiter or Precured Patch periphery at least 4 inches away from separation – Adjustable 	<ul style="list-style-type: none"> ◆ Tyres with Gaiter damage anywhere – Not Adjustable.
<u>SAT ON RIM</u>	<ul style="list-style-type: none"> • Tyres received under claim on Sat on Rim conditions are Adjustable only under the following circumstances. ◆ Tyres failed due to Mfg. Defect without any signs of run flat. ◆ Tyres failed due to Mfg. Defect in tube. ◆ Tyres failed due to Turn Up Sepn. Which has damaged the tube at same place. <p>In all these cases the failed tube must be presented along with the failed tyre.</p>	<ul style="list-style-type: none"> • The tube should not have any puncture repair due to through cut in tyre. ◆ The tube must be inserted inside the failed tyre & strapped while sending the same to scrap godown .

<p>One Sided Wear Limits</p> <p>TRUCK TBB LUG Tyres – 4 mm</p> <p>TRUCK TBB RIB/ TBB SEMI LUG / TBR RIB/TBR SEMI LUG- 4mm</p> <p>LCV Tyres – 4 mm</p> <p>LM / PCR / UVR – 2 mm</p>	<p><u>OSW WEAR MEASUREMENT LOCATION</u></p> <ul style="list-style-type: none"> ◆ TRUCK TBB TBR RIB / TBR BLOCK / LT RIB / UV / PASS - OUTER GROOVES AT SAME LOCATION ◆ TRUCK -LUG / S.LUG - 30 mm FROM SHOULDER EDGE ON EITHER SIDE 	<p>In Rib tyres difference of readings to be seen between both the outer grooves at same location.</p> <p>For Lug and S.Lug tyres, Difference of readings at the prescribed distance from shoulder to be seen .</p>
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PARAMETER	POLICY	<u>EXPLANATION</u>
<u>RIB TEARING</u>	RIB TEARING ON RIB TYRES - ADJUSTABLE	<ul style="list-style-type: none"> • Tearing of outermost rib of a Rib Tyre in continuous length of over 12” only to be considered. • Chipping of ribs in smaller lengths at many places caused by road hazards are not to be considered for Adjustment.
<u>TBR POLICY – DEFECT WISE</u>		Please refer TBR defect wise Claim Policy Circular no. 04 & 05.

Annexure 4: Special Warranty on Truck Radial Block Pattern Tire

TBR Block pattern tyres covered under this policy will be replaced on pro rata basis up to 50% Wear.

Disposition Authority - All Authorized ZSM, RSMs, CFA's, TLs,

Defect wise Eligible Products & Claim Disposition to be used.

SKU	Description	SPEC.KTB** a) Turn Up Separation b) Bead Unwrap c) Chaffer Separation d) Rim Digging	SPEC.KTR*** a) Zipper b) Bead Burnt	SPEC.KFD**** a) Fitment Damage b) Lock ring Damage
106393	10.00R20 WINSUPER X3-D 16PR TT*	Up to 70% wear	Up to 50% wear	Up to 50% wear
106445	295/90R20 WINSUPER X3-D 16PR TT*	Up to 70% wear	Up to 50% wear	Up to 50% wear
106493	295/90R20 WINSUPER X3-D*	Up to 70% wear	Up to 50% wear	Up to 50% wear
104113	10.00R20 WINSUPER D 16PR TT	Up to 50% wear	Up to 50% wear	Up to 50% wear
106010	295/90R20 WINSUPER D TT	Up to 50% wear	Up to 50% wear	Up to 50% wear
106189	10.00R20 WINLOAD X3- D 16PR TT*	Up to 70% wear	Up to 50% wear	Up to 50% wear
106447	295/90R20 WINLOAD X3-D 16PR TT*	Up to 70% wear	Up to 50% wear	Up to 50% wear
107794	10.00R20 WINLOAD X5D*	Up to 70% wear	Up to 50% wear	Up to 50% wear
107793	295/90R20 WINLOAD X5-D TT 16PR*	Up to 70% wear	Up to 50% wear	Up to 50% wear
106461	9.00R20 WINSUPER X3-D TT 16PR	Up to 50% wear	Up to 50% wear	Up to 50% wear
106646	11.00R20 WINSUPER X3D	Up to 50% wear	Up to 50% wear	Up to 50% wear
114208	11.00R20 WINLOAD X3 D	Up to 50% wear	Up to 50% wear	Up to 50% wear
115088	295/90R20 CEAT NEORAD-D TT	Up to 50% wear	Up to 50% wear	Up to 50% wear
115093	295/90R20 WINLOAD X4-D TT	Up to 70% wear	Up to 50% wear	Up to 50% wear

Validity

* The eligibility for adjustment for these SKUs under defect code **SPEC.KTB** has been **extended up to 70% wear**. Valid for only selected SKUs as per Annexure:6 of this policy manufactured on or after **1st April 2024 (Week code: 1424)** up to **29th March,2026 (Week Code: 1326)**

****SPEC.KTB**: Warranty Disposition to be used by Authorized Ceat channel partners while processing claim (Valid until **29th March,2025** only SKUs mentioned in the table above manufactured on or after **1st April 2023.(Week code: 1323)** up to **29th March,2026 (Week Code: 1326)**)

*****SPEC.KTR**: Warranty Disposition to be used by Authorized Ceat channel partners while processing claim (Applicable only for SKUs mentioned in the table above manufactured on or after **1st April 2023 (Week code: 1323)** up to **29th March,2026 (Week Code: 1326)**)

******SPEC.KFD**: Warranty Disposition to be used by Authorized Ceat channel partners while processing claim (Valid from **1st January'24 to 29th March,2025** Applicable only for SKUs mentioned in the table above manufactured between **1st Oct'23 (Week Code: 3923)** up to **29th March,2026 (Week Code: 1326)**)

All other warranty terms and conditions outlined in the CEAT Comprehensive Warranty Policy (Ref: C/CIR/25-26/01) shall remain applicable

Annexure 5

Warranty registration mandatory for non-manufacturing defect (POLICY.K)

POLICY.K will be applicable only against warranty registration for the following PCR/UVR platforms.

Sr No	Applicable date/week code	Platform
1	Tyres manufactured on or after 1 ST April 2024 (Week Code: 1424)	MILAZE MILAZE X3 CZAR F1STEELBT GRIPPLN STEELPLUS MILAZE X5
2	Tyres manufactured on or after 1 ST July 2023 (Week Code: 2723)	SECURADRIVESUV SECURADRIIVE CROSSDRIVE SPORTDRIVESUV SPORTDRIVE EnergyDrive
3	Tyres manufactured between 1 st Apr 2023 (Week code 1423) to 31 st March 24 (Week Code 1324)	FUELSMARRT **

* For other Non-manufacturing (Policy.K) related term and condition please refer CEAT warranty policy (CCIR01)

** For Fuelsmarrt platform POLICY.K is not applicable for tyres produced after 1st April'24 (Week Code 1424)

Annexure:6

Extension of Wear % on SPEC.KTB for selected TBR SKUs

The eligibility for adjustment of the following **TBR SKUs** for defects such as **Turn Up Separation, Bead Unwrap, Chaffer Separation** and **Rim Digging** under defect code **SPEC.KTB** has been **extended up to 70% wear**.

This extension is **applicable only** to the SKUs listed in the table below.

Eligible Products

SKU code	SKU Description
106393	10.00R20 WINSUPER X3-D 16PR TT
106445	295/90R20 WINSUPER X3-D 16PR TT
106493	295/90R20 WINSUPER X3-D
106189	10.00R20 WINLOAD X3- D 16PR TT
106447	295/90R20 WINLOAD X3-D 16PR TT
107794	10.00R20 WINLOAD X5D
107793	295/90R20 WINLOAD X5-D TT 16PR
115093	295/90R20 WINLOAD X4-D TT

For all other eligible TBR SKUs, SPEC.KTB adjustment eligibility will continue to be governed by **Annexure 4** of the **CEAT Comprehensive Warranty Policy** (Ref: **C/CIR/25-26/01**).

Disposition Authority - **All Authorized ZSM, RSMs, CFA's, TLs,**

Terms & Conditions

- **SPEC.KTB:** Claim Disposition to be used by Authorized Ceat channel partners while processing the claim.
- Valid for only the SKUs mentioned in the table above manufactured on or after **1st April 2024 (Week code: 1424)** up to **29th March,2026 (Week Code: 1326)**
- All other warranty terms and conditions outlined in the CEAT Comprehensive Warranty Policy (Ref: C/CIR/25-26/01) shall remain applicable